



OFFICE *of the* STATE COMPTROLLER

Digital Therapeutics Point Solution Services RFI

Respondent Questions & Answers – January 3, 2025

Question 1: Can you clarify the number of actively enrolled employees and claimed dependent spouses?

Response: See below

GroupType	MemberType	StatusStandard	MemberCount
Partnership	Employee	Active (Including COBRA)	26,218
Partnership	Employee	Non-Medicare Retirees	1,717
Partnership	Spouse	Active (Including COBRA)	12,920
Partnership	Spouse	Non-Medicare Retirees	597
State	Employee	Active (Including COBRA)	51,099
State	Employee	Non-Medicare Retirees	16,325
State	Spouse	Active (Including COBRA)	23,753
State	Spouse	Non-Medicare Retirees	6,113

Question 2: Does State of Connecticut intend to offer coverage to their retiree population?

Response: The State has not made any decisions regarding these coverages. The purpose of this RFI is to gather information about the services and abilities of various potential partners and assess which populations would most benefit.

Question 3: Is the state looking to procure one point solution for all three priorities (mental health, fertility, and cancer management) or will multiple awards be made?

Response: If the State decides to go forward with an RFP on any or all of the three priorities identified in the RFI, the State may make no award, one award, or multiple awards for the services.

Question 4: Which TPA(s) administer the state's Partnership Plan 2.0? (Confirming Anthem is the only one listed, Partnership is a POS plan)

Response: Anthem administers the Partnership Plan, which is a POS plan.

Question 5: What are some examples of existing solutions in flight through the Health Enhancement Program (HEP) which promote preventive screenings, wellness, and chronic disease education?

Response: Quantum Health *administers* the state's HEP with member compliance reporting, providing a portal for members to view their compliance status as claims process and communicating to HEP participants the importance of preventive screens and chronic condition management. There are currently no other Point Solutions in place through HEP that promote preventive screenings, wellness and chronic disease education.

Question 6: How is cancer management (including awareness, completion, and ongoing adherence of screening for breast, cervical, and colorectal cancer) done via HEP today?

Response: HEP is a voluntary program that helps identify medical conditions through preventive care and emphasizes the importance of managing chronic conditions. If a condition such as cancer is discovered via a HEP screening, management and treatment is handled by the Member's selected medical providers – HEP has no ongoing role.

Question 7: Is this all managed by Quantum Health?

Response: HEP is managed by Quantum Health.

Question 8: How has HEP been successful in engaging this population historically?

Response: HEP compliance has historically averaged between 97-98%.

Question 9: Will these solicited digital therapeutic interventions be a part of HEP and contribute to premium deductions for participating employees?

Response: If the State decides to go forward with an RFP, these point solutions will likely be offered to members on a voluntary basis.

Question 10: What is the demographic profile of the population? -What is the male vs female split -Rural/Non-Rural

Response: Demographic profiles will be provided if the State decides to release an RFP. In response to this RFI, please explain how any demographic distinctions may affect the use of digital therapies or point solutions.

Question 11: Does the state plan to bill for these services through the health plan, or is there a direct pay budget available?

Response: The state will fund these services through premiums for the State Employee and Partnership plan. Bidders may offer financial arrangements in which they bill by filing claims with our ASO (Anthem) or they may offer a direct billing scenario in which they bill the plan directly through monthly invoices.

Question 12: What is the budget allocated for this population of 220,000 active and non-Medicare retiree members?

Response If the State decides to release an RFP, and the State decides to make an award, there is no specific budget allocated.

Question 13: Can Segal please confirm the total headcount for the State.

Response: The approximate total number of covered lives is 220,000 active and non-Medicare retiree members. This includes spouses and dependent children, for the State and Partnership Plans.