

STATE OF CONNECTICUT
STATE EMPLOYEES RETIREMENT COMMISSION
INVESTMENT SUBCOMMITTEE MEETING

SEPTEMBER 9, 2024 MEETING
HELD VIA ZOOM
CONVENED AT 9:02 a.m.

Present:

Peter Adomeit, Chairman
David Kraveski, Trustee
Brian Hill, Trustee
Michael Bailey, Trustee
Karen Nolen, Trustee
John DiSette, Trustee
Agnes Gajowiak, Retirement Services Division
Robert Helfand, Retirement Services Division
Nicol Wagner, Retirement Services Division
Cindy Cieslak, Rose Kallor LLP
Michael Scheider
Rob Luciani
John Mohan
Frank Picarelli
Scott Mann
Joe Fein
Michael McCann
Catherine Opitz
Dan Evans

TRANSCRIPTIONIST: Karin A. Empson

1 (Proceedings commenced at 9:02 a.m.)

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5 CHAIRMAN ADOMEIT: Okay. We'll call the
6 meeting to order. You have the attendance, Cindy? Are
7 we all set with that?

8 MS. CIESLAK: Yes. Good morning. This is
9 Cindy Cieslak. Present today, we have Chairman Peter
10 Adomeit, Trustee David Kraveski, Trustee Brian Hill,
11 Trustee Michael Bailey, Trustee Karen Nolen, Trustee
12 John DiSette. From the Retirement Services Division,
13 we have Agnes Gajowiak, Robert Helfand, and Nicol Wagner.
14 Also present, we have Michael Scheider, Mike Miles (phonetic),
15 Rob Luciani, John Mohan, Frank Picarelli, Scott Mann, Joe
16 Fein, Michael McCann, Catherine Opitz, and Dan Evans.

17 Is there anybody that I missed? John, I see your
18 hand up. I have you on the list. So Trustee John DiSette, in
19 case I did not say it.

20 MR. DISETTE: If I may, this is John DiSette.
21 Mike Miles is not with us. I mean, he's still alive, but he's
22 not in this meeting.

23 MS. CIESLAK: Oh, sorry. Did you have his name
24 before you changed it?

25 MR. DISETTE: Yeah. It's a shared computer and he

1 had his name in there.

2 MS. CIESLAK: Thank you, John. Peter, I think
3 we're all set.

4 CHAIRMAN ADOMEIT: Okay. Just one second here. I
5 have to rearrange my-

6 Okay, new business. A, second quarter, 2024
7 administrative report, Empower.

8 MR. McCANN: Hey, good morning, Peter. This is
9 Mike McCann with Empower. Thanks again. Can everyone hear me
10 okay? Can everyone hear me okay?

11 UNIDENTIFIED SPEAKER: Yes.

12 MR. McCANN: Okay, good.

13 UNIDENTIFIED SPEAKER: I can hear you.

14 MR. McCANN: Okay.

15 CHAIRMAN ADOMEIT: They're nodding their heads.

16 MR. McCANN: Okay, perfect, perfect. All right,
17 well, happy Monday. Hope everybody is doing well, hope
18 everybody is doing well - good. Hope everyone's favorite
19 football team won yesterday. My Brownies got absolutely
20 crushed, so it was a pretty bitter evening in the McCann house
21 last night, but hopefully better things are on the horizon.

22 So I'm joined by several folks from Empower today.
23 We've got a couple of items we want to talk about first and
24 foremost. I want to hit some of the key provisions,
25 datapoints from the second quarter report. And I'm going to

1 hand it over to a colleague of mine, John Mohan.

2 We're coming back to you today with the Board ask
3 from last quarter to talk about our advisory solutions and the
4 services that we can bring to you, focus on the conversation
5 that we had last quarter, especially focused on a lot of the
6 rollover-out activity, and really trying to get to the heart
7 of the matter in terms of the needs that your participants
8 have that they're asking for. And as a result of that, it's
9 leading to a lot of conversations with outside companies and
10 we're seeing a lot of rollover-outs. And we think that we've
11 got a really great solution that we want to make sure that all
12 of you can hear and evaluate.

13 So with that, where I'd like to start today is
14 that, you know, last quarter was our first quarterly report
15 post the migration from the Heritage Empower platform over to
16 the Empower platform. Since that migration has occurred,
17 we're really - the focus since we've last met has been getting
18 back to BAU. We've made a lot of progress on the payroll
19 files, and we've made a lot of progress from the interactions
20 that folks are having with our call center.

21 Quarter-to-date, 71 percent of all calls now are
22 being answered within 20 seconds, and that's out of almost
23 5,000 calls received. And, you know, what really shows as a
24 strong metric in my mind is that at the end of all of those
25 calls, we ask your members, your participants, to take a

1 survey, a satisfaction survey, based on the person that they
2 just met with. And right now, we're at a 4.42 quarter-to-date
3 on a 5.0 scale. So that's 4.42 was the average, so 4.42 out
4 of a possible five, one through five score. So we're making a
5 lot of improvements there.

6 We've also continued to do a lot of training with
7 our call center. We're also doing some additional staffing to
8 make sure that we've got enough people to support, but a lot
9 of good work has been made there since the last quarter as
10 well.

11 I am now going to share my screen for the
12 quarterly report here. So bear with me as I try to pull up my
13 screen. All right, can everybody see my screen?

14 CHAIRMAN ADOMEIT: Yep. I can.

15 MR. McCANN: Okay, good. Now, just to let you
16 know, so you don't think that I'm not trying to have good eye
17 contact, the screen where my report is is over here and the
18 screen where my Zoom is is over here. So if I'm looking at
19 multiple screens, don't think that I'm not trying to give good
20 eye contact for you here as I try to go through some of the
21 key pages of the report.

22 We're going to start today on Slide 4 of the
23 report. This is a snapshot for all four of your plans
24 combined. You're now at just under 8 billion dollars in total
25 plan assets across all four of the plans and just shy of

1 100,000 participants. When we met a couple of quarters back,
2 you were at about 7.5 billion in total assets and about 98,000
3 participants. So, you know, depending on how the next quarter
4 goes, I think we're in for two significant milestones where
5 potentially if, you know, the market doesn't have too many
6 fluctuations, we'll go over 8 billion for the first time in
7 history, and also crack the 100,000 in terms of total
8 participants across all four of the plans for the first time
9 in history.

10 You can see the average account balance across all
11 four of the plans. Actually, that's on the next slide, sorry.
12 Active participants with a balance, you're about 76,000
13 participants that are active with the balance, and then you've
14 got about 22,600 that have a balance, but they're separated
15 from service, meaning that they're no longer currently
16 employed, but they have left their money in the plans, which
17 is absolutely - no issues with that, and is a good behavior
18 most often for evaluating their options.

19 On Slide 6, this is looking at, again, just the
20 overall plans. You can see the split around how assets are
21 allocated in terms of equity, cash, and bonds across all of
22 the plans. And then the difference between help-me-do-it and
23 do-it-myself. Help-me-do-it is the GoalMaker feature, so the
24 asset allocation feature that we talk about. And then the do-
25 it-myself is people that want to, you know, make those

1 decisions on their own in terms of their account.

2 And then I did mention, the average account
3 balance, we're just shy of 80,000 in terms of the average
4 account balance, which across all of the plans, you've got to
5 think that's very impressive, especially with that newer plan,
6 that Tier IV plan that was only created a handful of years
7 ago, that for all new hires, puts one percent employee- and
8 one percent employer-in. While that's a growing plan, it also
9 means that you've got lower account balances there, so
10 overall, the metric across all of the plans is still a very
11 healthy 80,000.

12 If we move to Slide 6, this is going to look at -
13 and I won't do this across all four of the plans in the
14 interest of time today. Slide 6 is just the 457 Plan. In the
15 report, we have them broken out, all four of the plans,
16 individually. So the 457 Plan, you're up to 4.3 billion
17 dollars in total assets, 42,000 with an overall balance, and
18 then similar breakout across all of the plans. This is,
19 again, just looking at the 457 Plan, you've got 103,000 is
20 your average account balance; a very similar split in terms of
21 help-me-do-it versus do-it-myself; and then you can see the
22 asset allocation by fund, which I won't go into too much
23 detail on because I know that I don't want to steal Frank's
24 thunder on that.

25 So Slides 9 through 11 break down your ARP plan.

1 Slides 12 to 14 do the same on the 403(b). Slides 15 to 17 do
2 that on the Tier IV Plan. But again, in the interest of time,
3 I won't go through that today unless there were specific
4 questions that any of the Board members had related to the
5 breakout of each plan individually.

6 I'm now going to move over to Slide 18. Slide 18,
7 this shows your cash flow, so your net activity across all
8 four of the plans. To no surprise, we continue to see a
9 trend, and this is where the conversation got started, again,
10 last quarter, around the rollover-outs, helping people through
11 that distribution phase, and the conversation that we're going
12 to have here in a little bit around our advisory solution,
13 where total contributions, your disbursements, are outpacing
14 total contributions, where the last quarter net activity was
15 about negative-43-million. And a lot of that activity is
16 disbursement activity. So folks, when they retire, we want to
17 make sure that they're making great informed decisions in
18 terms of what they're doing at that decision point in terms of
19 is it best to leave that money in; is it best to roll that
20 money out; are they making an informed decision; are they
21 getting a true apples-to-apples comparison before they listen
22 to that Stanley member or that broker that happened to put a
23 flyer on the hood of their car when they were at a location,
24 and those sorts of things that we commonly see in the
25 industry, for good or for bad. It's just something that we

1 all know that we come across, especially with governmental
2 members, that it's often public, when folks are, you know,
3 nearing retirement, and that's when they start getting
4 bombarded with all of these different things.

5 I really like Slide 19. This, again, is looking
6 at all four of your plans, but it shows the distribution of
7 account balances by employment status. So the light blue is
8 if you're an active participant, the dark blue is if you're
9 separated from service, and it just shows you where the assets
10 are allocated at different balance points. And this, again,
11 hits home on that Tier IV Plan, where a lot of your folks are
12 in that zero to 25 range.

13 So you've got a lot of folks with huge balances,
14 but you've also got a lot of younger folks or folks newly into
15 the workforce that are on the lower end of that that we're
16 going to want to make sure that we're working with to get them
17 properly asset-allocated deferring the right amounts. If
18 they're only in that Tier IV Plan, we do big campaigns with
19 those folks that, while that's a great start, that's not going
20 to be enough for a meaningful retirement, and really encourage
21 them to also then add the 457 Plan as well where they can put
22 in a much higher deferral rate.

23 And then Slide 20 breaks down the differences in
24 terms of asset allocation. And again, I'm not going to go
25 into too much detail on this because I know Frank hits this

1 pretty hard in his report.

2 The last thing that I want to focus on before I
3 see if there's any questions and we move on to our other topic
4 is just GoalMaker participation. So Slide 21, this again is
5 looking at just the 457 Plan only, but we're up to 43 percent
6 of all folks in the 457 Plan are now using GoalMaker. So we
7 continue to see a nice evolution in this where, you know,
8 going back nine years when this plan first came over to then-
9 Prudential, you have to remember that we had not only
10 GoalMaker, but we also had target date funds.

11 And then after we saw the success of GoalMaker,
12 the target-dated funds were eliminated, and it's become the
13 asset allocation feature in the plan. And over time, as the
14 education and new participants have come into the system,
15 you've continually seen this number where now we're up to 43
16 percent. So, you know, when we first started off, it was
17 about 15, 16 percent, so it's made a lot of traction over the
18 years. And you're up to about - so while you've got 43
19 percent of total participants using GoalMaker, you're still at
20 only about 19.2 percent of total assets in the 457.

21 You've got a lot of folks that have high account
22 balances that are not using the asset allocation service.
23 Maybe that's a good thing; maybe that's not a good thing.
24 That's another area where our advisory solutions could really
25 reach out to those folks and have tailored conversations just

1 to make sure that they're asset-allocated appropriately for
2 the situation that they're in, and then also take into account
3 all of the other outside assets that they might have as well,
4 their spousal assets, just to make sure that they're really
5 asset-allocated appropriately.

6 Maybe they should be overweight to equity, or
7 maybe they're way too much in the stable value. That's an
8 area that we all know that we've hit very, very hard over the
9 years where we've targeted those folks that are just 100
10 percent solely invested in the stable value, and we whittled
11 that number down over the years where a couple of years ago,
12 it was still 14,000 of your participants only in that fund.
13 Now today, we've down to right around 10,000.

14 So we've made good headway there, but that's
15 another area where I think this additional service can really
16 get in front of those conversations and not just stop at that
17 educational conversation, but really have that advisory
18 conversation and give that fiduciary advice to those
19 participants to really get to the heart of perhaps that is the
20 right decision for you, but perhaps it's not, and really have
21 those meaningful advisory conversations there.

22 All right. Any other questions for me on the
23 report? I'll summarize with, all four of the plans are very
24 healthy right now. We continue to see good trends in all of
25 the plans. The one area of focus, obviously, that we've

1 talked about for multiple quarters now is just the high amount
2 of rollover-outs and distributions out, which is very common
3 for mature state plans in terms of net activity being a little
4 bit negative, but it's continued to grow a little bit more. I
5 know there's been a lot of conversation at the Board level
6 around how to address that.

7 But overall, in terms of new enrollments, growth
8 in the plan, continuing to see good trends in terms of
9 GoalMaker usage. We've got really good health with the plan.

10 So I'll pause there to see if there's any
11 questions. If not, I'm going to turn it over to my colleague,
12 John Mohan, to lead the conversation around our advisory
13 solution.

14 All right. John, I'm going to turn it over to
15 you. Do you want me to drive here since I've got my screen
16 up, or would you like to take control?

17 MR. MOHAN: You know what? Let me see if I can
18 take control here, Mike.

19 MR. McCANN: Okay.

20 MR. MOHAN: If I struggle with that, then I'll
21 have you take it over. But hopefully I can execute this all
22 right. Can everyone see my screen now?

23 MR. McCANN: Yep, see it good, John. Thank you.

24 MR. MOHAN: Okay, terrific. Well, hey, good
25 morning, everyone. Thank you so much for the time today.

1 John Mohan, I am Vice President of Participant Engagement here
2 at Empower. Been with Empower for about 13 years, and during
3 that time, I've had the opportunity to lead a team of our
4 RPA's and RPC's. So that's an acronym for Retirement Plan
5 Advisors and Retirement Plan Counselors. We have about 350-
6 plus of these individuals across the country that are solely
7 dedicated to the government market space.

8 So they're meeting with participants every single
9 day, having education conversations, having advice
10 conversations. And so really what we wanted to do today is
11 just give you a little bit of insight in terms of how we've
12 really evolved this model and continue to evolve this model to
13 meet the needs of participants across the country in the
14 public sector space.

15 So as I'm going through here, if you have
16 questions, feel free to interject. We can make this, you
17 know, a dialogue. So, Mike, if - I can't see hands, so if
18 someone has their hand raised or something like that, if you
19 wouldn't mind just interrupting me, that would be great.

20 MR. McCANN: Absolutely.

21 MR. MAHON: Great. Well, I'll start off with
22 something that I think we probably all know, but is really
23 foundational to this conversation, which is the need for
24 advice. We know that participants are getting increasingly
25 worried about the economy, about their personal finances, and

1 as such, they're retirement confidence has actually been
2 waning over the past couple of years. So you look at the
3 trendline on the righthand side of the screen, both for those
4 that are actively working as well those that are already in
5 retirement, for the first time since, you know, going back
6 quite a ways, we actually see some of those confidence levels
7 for both of those segments of the population decreasing.

8 So, you know, people's concern is mostly rooted in
9 some of the inflationary environment that we've experienced,
10 that people have felt over the past, you know, 12 to 18
11 months, as well as, you know, I would say, sometimes
12 conflicting but still concerning reports that we hear about,
13 you know, potential market corrections or, you know,
14 potentially heading into something of a recession or
15 suppression. So with that, people feel more uncertain about
16 where they stand in terms of their personal retirement
17 preparedness.

18 We also know, because when we think about
19 actually talking to participants and actually doing
20 surveys with them, people are not really sure where to
21 get to get answers for these questions. Mike mentioned
22 it earlier around, you know, are they going to, you
23 know, their cousin or someone that they think knows a
24 lot about this kind of stuff.

25 Many times, you know, they'll go to someone

1 in the workplace who, you know, they think has a good
2 understanding of investing or planning. But the
3 reality is four out of ten folks don't know where to go
4 for financial planning advice. And I would say, even
5 out of those six that do know where to go or think they
6 know where to go, the question is, are they actually
7 going to the right places to get that advice.

8 The other thing that I think is really
9 interesting in this is, there has been an increasing
10 trend for employees to look to their employer for these
11 types of wellness solutions. So we've seen a lot in
12 the healthcare and just overall physical wellness
13 space, right; people are looking to their employers to
14 provide options there. It's the same thing in the
15 financial wellness space, right? Almost three-quarters
16 of employees now are looking to their employer to
17 provide them some help when it comes to financial
18 wellness and financial advice.

19 And then, as I've mentioned, we've got a huge
20 team of folks that meet with participants every day.
21 We meet with literally hundreds of thousands of
22 participants each and every year. It's a huge honor
23 and it's a big responsibility. Our team is doing an
24 unbelievable job of really helping folks reach their
25 goals in the most efficient manner. But we also have

1 the benefit of hearing directly from participants,
2 right?

3 So these are actually direct quotes from some
4 of our advisors as they're meeting with participants,
5 and it's things that, you know, are not surprising,
6 right? You know, I didn't know what I was doing; or,
7 hey, my captain told me to do that; or, hey, this was
8 just the investment that I selected when I enrolled,
9 you know, 15 or 20 years ago, and then never made
10 changes. And then they're looking too to their
11 counselor or their advisor to say, can you just tell me
12 what to do; what changes should I make, right? They're
13 looking for that direct advice.

14 So as we pivot, one of the things I like to
15 do is, you know, look at this plan. Mike just went
16 over about plan review and highlighted some of these
17 numbers. So just maybe to orient everyone to what
18 we're looking at on the screen here, this is at an
19 asset level. So some of the stats that Mike was
20 throwing out were at a participant level.

21 So when we're looking at the asset level,
22 what we're looking at on the lefthand side is broken
23 down by age quadrants, so at 29 years and less, 30 to
24 44 years old, 45 to 59 years old, and then 60-plus.
25 And each one of those bar graphs represents an

1 investment or investor strategy. So that magenta bar
2 is the asset allocation models or GoalMaker. The
3 yellow bars are those do-it-yourself investors.

4 And so a couple of insights as we're looking
5 at this, 19 percent of participants are using some sort
6 of asset allocation model, right? So the vast majority
7 of - or a good portion of participants - I think it was
8 close to about half, I think Mike had, about 42 percent
9 - of participants are using GoalMaker, but not as much
10 on an asset level. We'll talk a little bit about why
11 that is in a moment.

12 So 81 percent of folks are selecting their
13 own investments. So they're - you know, when we look
14 at all the assets in the plan, 81 percent of the assets
15 are those folks that are trying to pick which
16 investments make the most sense for themselves. And
17 this is what I think is really interesting, and this is
18 not specific for the State of Connecticut; this is
19 across all of our public sector plans. We have an
20 aging employment base, right? So all of those folks
21 that are selecting their own investments, 95 percent of
22 those assets are with folks aged 45 or older.

23 So why that's important is a couple reasons.
24 One, as we all get older, life happens, right? We have
25 more dynamic situations. Maybe we get married; we have

1 kids; we have kids in college; we get divorced; we
2 have, you know, expenditures that come up that, you
3 know, maybe we weren't planning for; we have aging
4 parents that we have to account for. All of these
5 different things happen, usually not when we're, you
6 know, 25 or 30 years old, but usually when we're 45 or
7 50 or 60 years old, we're trying to handle some of
8 these things.

9 So the need for customization heightens at
10 that point in time, right? The more dynamic the
11 situation, the greater the need for customization. So
12 that's why that's important; that's one reason why it's
13 important. The second reason why it's important is
14 something else that Mike alluded to, is, you know, how
15 do we help folks in the, you know, near-retiree phase
16 and then also post-retirement. It's a huge part of
17 retirement planning now.

18 I have a slide here that I'll go over in a
19 minute, but when we think about how we help people
20 accumulate assets, it's just as important, maybe even
21 more important, to think about how we help people
22 decumulate their assets in retirement. So we see a
23 huge portion of the population that is doing it on
24 their own, and then also that are getting into that
25 near-retiree and retiree phase.

1 So the question is, well, how are those folks
2 that are doing it on their own fairing? So before I
3 dive into some of the insights here, I'll share with
4 you this - this is a pretty busy chart; we call it a
5 bubble chart. But let me just explain what this is.

6 So on the vertical axis, you have the equity
7 exposure, and at the horizontal axis, you have the age
8 of the participants. And each one of these yellow
9 bubbles represents a do-it-yourself participant, okay?
10 The larger the bubble, the higher density of the
11 population at that given point. And then those gray
12 railroad tracks that you see running through there,
13 that is just the hypothetical glide path, right; how
14 should someone theoretically look to derisk their
15 portfolio as they get closer to retirement and in
16 retirement.

17 And so a couple of things that we see that
18 I'll call out, one, we call - you know, we have this
19 term that we call participants at-risk participants.
20 And those at-risk participants fall into usually two
21 populations: inflation risk, meaning they have no
22 upside or very little upside to capture some of that
23 market growth. So these are participants that have
24 less than 10 percent equity. So these are the people
25 down at the bottom of the screen here.

1 And then conversely, equity-risk
2 participants. So these are folks that are age 50 and
3 older and have 75 percent equity or greater. And so
4 these are folks that are heading into retirement or
5 getting close to retirement, or potentially are already
6 in retirement, and are still heavily invested in the
7 market. Now, one thing that I like to call out here
8 is, we're not saying that these folks are
9 inappropriately invested, and there might be a very
10 logical reason why they're invested that way, but to
11 something that Mike said earlier, we want to just
12 affirm, right, or confirm, that this is the right
13 strategy for them and where they're at in their lives.

14 So when you look at the do-it-yourself
15 investors, two-thirds of those do-it-yourself investors
16 are clinging to those risk extremes, either potentially
17 overly invested in the market or not having enough
18 growth potential. And so you see those boxed out there
19 by those red boxes. So, you know, we think there's an
20 opportunity to say, you know, do you have the right
21 strategy, does this align to your long-term goals, and
22 do we have, you know, a thoughtful strategy in place to
23 get you there?

24 So that brings us to the discussion today,
25 which is talking about some of our enhanced advisory

1 servicing solutions. So first things first, you know,
2 we take a very holistic approach when it comes to
3 delivering education and advice. We believe that
4 education and advice is a right for all the
5 participants, right? We think that should be something
6 that is a standard offering for all of our
7 participants, and something that they should not have
8 to pay for, right?

9 When you think about our industry as a whole,
10 to be very candid, it's typically an industry that's
11 skewed to people that have a larger amount of
12 investible assets that have higher net worths. Those
13 are the folks that typically the industry has been
14 built around. What I love about what we've built here
15 at Empower is we've really democratized advice for
16 everybody, right? So everyone, whether you have
17 \$10,000 in your account and you're just starting out,
18 or you have \$400,000 in your account and you're heading
19 into retirement, both of those individuals need advice;
20 it's just going to be a little bit different what type
21 of advice they're receiving. So we believe education
22 and advice should be available to all participants at
23 no cost.

24 Secondly, as we think about maybe a smaller
25 portion of the population, they might benefit from

1 something like personalized advisory services. So
2 whether that's professionally managed accounts, you
3 know, more dynamic retirement income planning needed
4 through a guaranteed income solution, but obviously
5 there's a population that has a need for that.

6 And then for those that are really interested
7 in comprehensive financial planning, now this would not
8 be for everyone, but if people have concerns or
9 questions around estate planning or tax planning or,
10 you know, risk management, right, do I have enough
11 insurance coverage, you know, there are folks that do
12 have those needs, and we can also provide that in the
13 context of the plan. So we want to make sure that we
14 have the right solution for every single participant in
15 your plan.

16 So this is just a - you know, maybe you've
17 seen something similar to this in the past, but I think
18 it's important to call out, right? You know, these are
19 two individuals, both aged 50 years old, both retiring
20 in the same year. So if they're in a, you know,
21 available target date fund, they would be placed in the
22 same target date fund. But their situation is wildly
23 different, right? You see Jamie on the left. He's got
24 \$50,000 of annual income, while Alex on the right is
25 making double what he's making at \$100,000. Jamie has

1 \$75,000 in this account while Alex has \$300,000 in her
2 account.

3 Social security will make up a larger
4 percentage of the income that Jamie needs in retirement
5 because he's a lower wage earner and social security is
6 skewed towards lower wage earners, while for Alex, it's
7 only going to make up 25 percent of that income. And
8 then savings rates, so Jamie is going to be saving a
9 lot more at 12 percent relative to the income, and Alex
10 is going to be saving six percent, but she's already
11 got a lot accumulated.

12 The investment strategies for those two
13 individuals, while the same age and the same retirement
14 date, will be different and should be different, right?
15 And so that gets us into, you know, why customization
16 and personalization matters. I think you all are very
17 familiar with how, you know, target risk funds work or
18 target date funds work. You know, risk-based funds are
19 taken into one consideration - one thing into
20 consideration, which is that individual's personal risk
21 preference. That is it. Target date fund is factoring
22 in two things: the individual's age, and then how many
23 years they have until retirement.

24 When we think about a solution like advisory
25 services and in the context of managed accounts, it's

1 factoring in all of the different things that you see
2 here, and all of these different things have an impact
3 on advice, right? What is someone's social security
4 benefit going to be? What is their pension benefit
5 going to be, right? I used to meet with participants
6 and so I've met with thousands, probably tens of
7 thousands of participants. You can meet with a 60-
8 year-old who has an \$80,000-pension and a sixty-year-
9 old who has a \$30,000-pension. Those planning
10 conversations are wildly different, right? So that is
11 an important factor when it comes to how we think about
12 advice.

13 The other thing that I like to call out here
14 is the way we have our systems built here at Empower.
15 All of those things that you see in the light blue,
16 those are directly fed from our recordkeeping system
17 into our advice engine. So before that participant
18 does any customized personalization, right, like adding
19 outside accounts or adding in different spending goals,
20 things like their account balance, their contribution,
21 where they live - where they live has an impact on
22 their tax planning and what those tax implications are
23 going to be - their marital status, all of those things
24 are directly fed, so we're already getting a more
25 personalized look at that individual's situation.

1 The other thing that I like to call out here,
2 when we think about, you know, advisory services or
3 managed accounts, too often people just think of it -
4 and that's why I don't - necessarily don't like that
5 term, managed accounts, because it's just really
6 usually confined to this concept of just professional
7 money management. That is, of course, a component of
8 it, but along with that, you know, comes other planning
9 elements, things like, you know, savings rate, what's
10 the right savings strategy.

11 A lot of folks need help with, should I save
12 six percent, or do I need to be saving 11 percent to
13 get to my goal? Should I be saving pre-tax, or should
14 I be saving Roth? Those are important planning
15 conversations that we can help participants with.

16 Withdrawal strategy, so we'll talk a little
17 bit more in detail about this in a minute, but how
18 folks think about spending down those assets in
19 retirement are critically, critically important, huge
20 passion of mine. And then lastly, social security and
21 pension inclusion, so we think about, especially in the
22 public marketplace, if you're not factoring in an
23 individual's pension and their guaranteed income
24 streams, it's really hard to effectively plan for that
25 individual based off of, you know, what they're

1 receiving from their pension.

2 So I'll hit this point really quickly, and
3 then we'll pivot to kind of how we're delivering some
4 of this advice through our reps. But when we think
5 about spend-down, we actually, as we upgraded our web
6 experience, rolled out this new tool called Smart
7 Withdrawal. So what Smart Withdrawal does is it
8 actually gives a detailed cashflow for a participant.
9 This is customized to them.

10 So they can answer the questions that every
11 participant has, which is, I need to make sure I don't
12 run out of money, right; that's number one. Number two
13 is, you know, where will my income be coming from in
14 those retirement years? So, you know, is it going to
15 be coming from guaranteed income streams; is it going
16 to be coming from my investments? And then thirdly, as
17 it's coming from those investments, what accounts
18 should I be withdrawing it from?

19 I've got a Roth IRA; I've got an individual
20 account; I've got my 457 account; which one should I be
21 taking from? We give them that advice right here
22 within this tool. So we're trying to do it so that
23 we're thinking about the tax implications, as well as
24 the investment strategies that go along with those
25 different accounts.

1 So you can actually click on any given year
2 and see this detailed breakdown of, where is this
3 income going to be sourced from; what's my estimated
4 tax liability, which is very, very important; you know,
5 what are budgeted spending needs for that year?
6 Typically, retirement spending is going to be in there,
7 but maybe there's different events, like I've got three
8 daughters, so maybe it's a daughter's wedding that
9 you're planning for, or higher education expense,
10 something like that. And then lastly, you know, how is
11 that portfolio going to be impacted over the years.

12 So this is, in my view, a need that every
13 participant has, not even just when you're in
14 retirement, but as you're planning to get to those
15 retirement years. Having this view added in this
16 planning tool is critically, critically important.

17 Before I go on, I just want to pause here.
18 Are there any questions from the group? Hearing none?
19 Okay. All right. So I've talked about how we've
20 delivered advice here at Empower, and I also talked
21 about how we continue to evolve how that advice is
22 delivered. So something that we've rolled out this
23 year is what we call Advice 2.0. And so this is
24 actually the ability of our reps to give fiduciary
25 recommendations directly to participants in those

1 interactions.

2 And so what this allows for is a couple of
3 things. First, for that rep to deliver point-in-time
4 investment recommendations, so that one-time portfolio
5 creation that a participant can implement at absolutely
6 no cost to them right then and there. So really what
7 our goal is there is to try to get people in the right
8 portfolios. Again, advice should be free in our
9 estimation, and so that does that. And it reduces any
10 friction, right, so that transaction can take place
11 right then and there.

12 We know that there's - you know, secondly, we
13 know that there's questions when it comes to, you know,
14 what is the right way to invest my assets, right? When
15 there's things like GoalMaker, managed accounts, target
16 date funds, point-in-time advice, there's different
17 options to get to a created portfolio, we could
18 actually help them with that decision support on how to
19 implement those strategies.

20 And then lastly, everything we do, it's
21 memorialized with written recommendations; it's
22 delivered to the participant. You know, that
23 transparency, that compliance, that documentation is
24 critically important to how we do things.

25 So the first thing I like to start with is

1 something we call retirement readiness review. And so
2 the reps that you have on the State of Connecticut Plan
3 will, you know, if you decide to move forward with
4 this, become duly registered. And so that means
5 they'll be registered as a registered rep as well as an
6 investment advisor representative. This allows them to
7 have more advanced planning conversations and do
8 something that we call a retirement readiness review.

9 And so what this is is a detailed planning
10 conversation. So the first thing that we're doing is
11 setting that agenda for the meeting, making sure we
12 understand, you know, what the questions or concerns
13 that this person has, understanding those questions,
14 listening with empathy, and then creating that
15 structured meeting process to make sure that we're
16 moving the ball down the field.

17 Secondly, we're going to help people with,
18 first and foremost, establishing goals. You'd be
19 amazed at how many people don't know when they're going
20 to retire, don't know - and this is the big one - how
21 much money they need when they're planning for that
22 retirement spending, right? They just have no concept
23 for it. So this is a really important part of that
24 conversation.

25 We then can build in all of those other

1 elements, like social security amounts, pension
2 amounts, if they have outside accounts. If they want
3 to build in a spouse or partner into the planning, we
4 can do that for them as well. And then we move into
5 what I call the diagnostic assessment of the meeting.
6 So we're going to assess and answer that question for
7 participants that all participants have, which is, am I
8 on track; am I able to hit the goals that I have for
9 myself in terms of my spending capabilities?

10 And then lastly, we move into the
11 prescriptive portion of the meeting, which is, okay,
12 I'm not on track; what do I do? Do I increase my
13 savings; do I change my portfolio; do I change kind of
14 how I'm thinking about spenddown; do I adjust my goals?
15 We'll give them those action steps to hopefully improve
16 their situation.

17 So as we get to this part of the meeting, we
18 actually have something called the Best Interest
19 Profile tool, we call the BIP tool, where we're able to
20 give those specific recommendations, those fiduciary
21 recommendations to participants. So we'll - you know,
22 we'll gather suitability from them on, you know,
23 income, tax bracket, what their objectives are, what
24 their experience is. And then we move into a portion
25 of the tool where we can actually gather specific

1 information on, you know, questions like, do you want
2 help selecting your own investments; you know, do you
3 like making, you know, these investment decisions on
4 your own behalf?

5 But then there's a couple important questions
6 that we ask, which is, you know, how simple,
7 comparable, or complex their situation is. You know,
8 folks that are more on the simple side, something like
9 a target date fund or GoalMaker are a really good
10 solution for them. Folks that are more on the complex
11 side need more customization, need more tailoring. So
12 that's an important thing to understand.

13 And then secondly, would you be willing to
14 pay a fee to have this account professionally managed?
15 If someone says no to that, managed accounts would
16 never ever be on the table for that person, right?
17 They're not looking to have a professionally managed
18 solution, but they still need some guidance; they still
19 need some advice. So in this instance, a target date
20 fund or GoalMaker would be the recommendation. Again,
21 I know you guys don't have target date funds in this
22 plan; this is a generic presentation, but I just wanted
23 to call that out.

24 I want to pause here for a second though to
25 maybe call out something that Mike said. So we saw

1 that about roughly - these are rough numbers - but
2 GoalMaker made up about 19 percent of the assets and
3 about 42 percent of the participants. I think we see a
4 lot of that being borne out here, right? As people get
5 into the plan, they have this great solution like
6 GoalMaker that they can get their portfolio
7 diversified, they can build a - you know, a proper
8 asset allocation within their retirement plan.

9 But, you know, as they get older, right, as
10 their needs for personalization, tailoring increase, we
11 don't see as much utilization of that, right? And so
12 that's where some greater customization could be
13 beneficial.

14 So the other thing that we can offer is
15 point-in-time advice. So very similar, you go through
16 the tool. This instance, this person has a complex
17 situation, right? So they have maybe a lot of
18 variables at play here. They still don't want to pay a
19 fee for it; that's okay. We can institute point-in-
20 time advice, which is that one-time portfolio creation
21 where we can actually give them a breakdown of the
22 specific funds in their plan that would make up that
23 portfolio based off of that planning conversation that
24 we had, and we can execute it for them right then and
25 there at no additional cost.

1 So if you think about, you know, some of
2 those things that I shared with you earlier, going back
3 to those bubble charts, those people that might be a
4 little bit overexposed to risk and those folks that are
5 getting no growth potential, like these are the types
6 of conversations that we think are really, really
7 important to have with participants, to provide them,
8 you know, first and foremost, a plan, and then
9 secondly, provide them a specific solution that would
10 get them to a better spot.

11 So when we think about the outcomes here,
12 it's really four possible outcomes when you go through
13 this meeting process. It's that point-in-time advice,
14 right, that we just went through, GoalMaker or target
15 date fund recommendation; for folks that say, hey, I
16 don't want to manage this on my own, I'm willing to pay
17 an additional fee to have this managed for me, you get
18 dynamic glide pathing, the spend-down solutions, you
19 know, ongoing rebalanced managed accounts might be a
20 good fit. And then some people might go through this
21 whole process and say, that was very, very helpful, but
22 I'm good; I can actually - I can do this on my own;
23 I've got some insights now and I want to continue
24 managing things on my own.

25 Those are all totally fine solutions, right?

1 We want to just make sure that we're having these right
2 conversations and providing your participants with the
3 ability to make those changes if they want to, right,
4 provide them the answers to some of the questions we
5 know that they're seeking.

6 So lastly, I'll just share with you some of
7 the results. This was, as I mentioned, something we
8 rolled out really tailing the last year, beginning of
9 this year. The results have been unbelievable. So as
10 we have these planning conversations and provide those
11 fiduciary recommendations, 72 percent of participants
12 are taking a diversification action. And what we mean
13 by that is they're not changing an investment fund,
14 right; that's not getting a participant diversified.
15 It's they're going to fully use a target date fund;
16 they're fully using GoalMaker; they're fulling using
17 something like a managed account solution 72 percent of
18 the time. And six out of 10 of those times, it's going
19 to a no-cost solution, like point-in-time advice, or
20 like a target date fund, or like GoalMaker.

21 So the point being is, getting back to really
22 our mission here, which is providing advice to
23 participants, providing them the solutions to the
24 questions we know that they have, and really being that
25 catalyst for action within those interactions. So as I

1 mentioned earlier, all of these conversations are
2 completely wrapped in transparency and clarity, both
3 for the participant as well as for the plan sponsor as
4 well.

5 So with that, I'll pause and see if there's
6 any questions from the group.

7 MR. KRAYESKI: Hi, this is Dave Krayeski.
8 How are you?

9 MR. MOHAN: Hi, Dave.

10 MR. KRAYESKI: A couple of questions as I
11 was, you know, looking at your chart about the change
12 in management style based on age and some of the
13 services offered. And I know this is probably next to
14 impossible to determine, but do you know if there's any
15 correlation between folks doing things themselves, or
16 potentially the migration we see happening to outside
17 management of folks' assets, to their diversification
18 outside of Empower into various other things; perhaps
19 they've been sold, invested in, gotten into trading
20 themselves or those kind of things?

21 MR. MOHAN: Yeah.

22 MR. KRAYESKI: I know that it's difficult to
23 determine, but wondering your thoughts on if that is,
24 in fact, the driving force. So I'll just shut up and
25 listen now.

1 MR. MOHAN: No, it's a great question,
2 candidly one that, as I started doing these analyses,
3 and I've been doing those types of analyses for
4 probably about four or five years on plans, that was
5 the first thing that popped into my head.

6 Maybe they're skewing their, you know, 457
7 account to a little bit more aggressive because they
8 have assets outside that they're investing a little bit
9 more conservatively, right? That's a logical
10 assumption. The reality is, while we can't - because
11 we don't see everyone's assets outside, as we have
12 increased aggregation and the ability to link accounts
13 outside, we don't necessarily see that bearing out.

14 It's typically people don't know what to do,
15 so they're leaving their portfolio where it is. In
16 fact, we see - and I've done this analysis on one in
17 particular mega-government plan. We see that, many
18 times, they're just not making any changes, right, not
19 even as simple as normal rebounds, right? So while I
20 would love that to be the case, that they're kind of
21 thoughtfully saying, I'm going to dial back the risk
22 here because I've got risk outside, or I'm going to
23 dial up the risk in here because I've got conservative
24 assets outside, it's not necessarily the case.

25 MR. KRAYESKI: I guess the question that I

1 was asking a little bit more was about searching for
2 advice outside of it. You know, we haven't had this
3 type of advice available here, and we've seen - you
4 know, we've all gotten the little cards in the mail and
5 folks - we've kind of seen this migration of folks
6 utilizing pay-based services and those kinds of things.
7 And I just wondered if, in part, that was because for a
8 long time, most of what we had available to us through
9 the State was, all right, what are doing with your
10 State account as opposed to individuals asking for an
11 entire landscape of everything they have out there and
12 how to do that-

13 MR. MOHAN: Yeah.

14 MR. KRAYESKI: --which is a greater level of
15 service, which is what you're describing here, which is
16 not something I think a lot of State employees knew or
17 had or understood what to do, and may have migrated
18 out.

19 MR. MOHAN: Yeah. That - so, sorry I
20 misunderstood your question the first time around.
21 That makes perfect sense. So, yes, the answer is yes;
22 we see that a lot, right? When some of these solutions
23 aren't offered in-plan, they're looking elsewhere to
24 get the advice that they need, right, whether it be
25 spend-down, or how do I, you know, manage these

1 investments.

2 You know, I'll give you a really good
3 example. There's a large mega-plan in the northeast
4 who has been - really adopted advice early. And we
5 look at the assets in their plan. About 50 percent are
6 with active participants and 50 percent are with
7 terminated participants. So what that tells you is,
8 even after people terminate from assets, they're not
9 rolling to an outside advisor; they're not going to
10 seek advice elsewhere and taking those dollars with
11 them. They're saying, I've got retirement plan
12 advisors I can meet with; I've got the planning
13 capabilities here; I can do it at a third or a quarter
14 of the cost; I'd be silly to do so.

15 So, yeah, we absolutely see some of those
16 trends in the market. Great question.

17 MR. PICARELLI: Hi. This is Frank Picarelli
18 with Segal.

19 MR. MOHAN: Hey, Frank.

20 MR. PICARELLI: How are you guys?

21 MR. MOHAN: Doing great.

22 MR. PICARELLI: A lot of new faces out there
23 today. But basically, the world has changed in the
24 defined contribution industry. Through the years, our
25 solution was GoalMaker. GoalMaker basically acted like

1 a target date fund. So with GoalMaker, a participant
2 basically needs to make a number of decisions. He
3 needs to decide if he's a conservative, a moderate, or
4 an aggressive investor. He makes that decision. Then
5 he needs to determine, hey, how long am I going to
6 retire. And then GoalMaker designs and models asset
7 allocations based upon our core investments.

8 And it's free. It's free in that the funds
9 that are under the hood are the investment management
10 fees there's no specific tag on. So the industry and
11 more and more plans are looking to offer their
12 participants a managed account solution, which is
13 basically a total outsourcing. You relinquish control
14 and you will let these guys run your account. And it
15 takes a holistic approach. They look at all of your
16 retirement, your savings, what you have in individual
17 monies, et cetera.

18 So an asset allocation for a person in the
19 managed account is going to be completely different,
20 and it's very hard at the end of the day to kind of
21 measure the effectiveness of, gee, you know, just
22 returns. It's not just about returns. It's the total
23 picture.

24 So, plans, a lot of high-net-worth
25 individuals, you know, like to outsource it, and it's

1 become a popular situation. Most programs, it's
2 offered as an election, so the people who join it,
3 those are the people who have paid for it. It sounds
4 like the distribution channel is going to be the same
5 core representatives that we have today, so they
6 understand all of our current products and they would
7 be able to distinguish - that's a key thing - what they
8 get for the dollars between the two programs.

9 So, you know, it's an opt-in. You know, you
10 guys have fees for this. You may want to explain that
11 to the committee on what a participant would pay for
12 these services. So I hope that kind of helps kind of
13 tie it in on big picture on what the differences are
14 here between the two and what we're trying to
15 accomplish or understand today.

16 MR. MOHAN: Yeah, that's great context,
17 right. I actually have a slide on the fees. Do you
18 want me to take 30 seconds and just go over those?

19 MR. PICARELLI: Yeah, let's get a taste of
20 that.

21 MR. MOHAN: Sure, sure. So with the addition
22 of advisory services, so something called Online
23 Advice. This is completely free where a participant
24 can self-serve, kind of build out their information and
25 get that customized asset allocation. That's at no

1 cost to them. There's no fee for that.

2 For My Total Retirement, or managed accounts,
3 there is a cost for that, and here is the fee schedule.
4 So for the first 100,000, it starts at 0.45 percent, so
5 a little bit under a half of percent. Next one-

6 MR. McCANN: Hey, John, your screen's not
7 popping up.

8 MR. MOHAN: Oh. Can you see it now?

9 MR. McCANN: Yep, we got it.

10 MR. MOHAN: Okay. Sorry about that.

11 MR. McCANN: That's all right.

12 MR. MOHAN: So first 100,000 is at 45 basis
13 points; next 150 is at 35 basis points; next 150 is at
14 25 basis points; and anything over 400,000 is at 15
15 basis points. So to Frank's point, this is an opt-in.
16 So if someone doesn't want managed accounts, doesn't
17 need it, they don't need to use it, right. For those
18 folks that say, no, I would receive some value, I would
19 like to have this professionally managed on an ongoing
20 basis, you know, they would pay that, and that would
21 come out of the participant's account. So no cost at
22 all to the plan sponsor.

23 MR. McCANN: Any questions there?

24 MR. PICARELLI: And we at Segal have worked
25 on this with a number of different vendors when we

1 evaluate and go through our fee process. So these fees
2 are pretty much in line. In fact, they're a little
3 more competitive than what the other players offer in
4 this marketplace.

5 So the one thing I just want to point out
6 though is that - two things, is our contract with
7 Empower, we have onsite reps that are basically
8 salaried rep, and their incentive, to grow the plan and
9 retain assets. If we go forward in a decision on this,
10 we want to make sure that these reps are not going to
11 be compensated for driving more of the assets into this
12 program. So that's got to be, you know, complete
13 independence there and maintained within the contract
14 and disclosed as part of your - you know, your
15 performance standards.

16 MR. MOHAN: Yeah, and I can confirm with the
17 committee right now that is absolutely the case.
18 There's no incentive for a rep to push an Empower
19 product, the managed account service, anything like
20 that. That's not how they're measured, there's no
21 commissions, and their bonus isn't even tied to the
22 utilization of the managed account service.

23 MR. McCANN: And just to talk through Frank's
24 point a little bit more, you know, all your
25 participants across the state now work with Scott and

1 the seven dedicated reps across the state. That would
2 be the same reps that are primarily offering the
3 service going forward too. So all the participant
4 relationships that Scott and his team have now have
5 this additional service that they can provide to have
6 those more meaningful conversations.

7 MR. PICARELLI: Yeah, I see the value of this
8 with minimum distributions, where, right now, if you're
9 on an automatic, they're just looking at the plan. But
10 if you're in a managed account, your minimum
11 distributions may have a different look. Also, the
12 decisions between making Roth and pre-tax, those are
13 big decisions. So when you sit down in the managed
14 account program, you're going to get a better way or a
15 better understanding to help you with those decisions
16 in the managed account than you would get with the
17 other tools, that's for sure.

18 MR. MANN: And this is Scott Mann. How are
19 you doing, everyone? John, just real quick. You know,
20 obviously, we've been hearing a lot about the
21 transferred wealth from baby boomers. I mean, I would
22 have to imagine if someone does elect managed accounts,
23 that that could potentially help assets not leave the
24 plan because they have an investment advisor,
25 especially with, you know, baby boomer money coming in,

1 they trust the advisors on the plan, so therefore
2 they'd be less apt to go out in the outside public and
3 get their own advisor.

4 MR. MOHAN: Yeah, absolutely. To the
5 question earlier, we see that a lot, Scott, right.
6 There isn't a need to roll out to an outside advisor if
7 you can get it within the plan and use the scale and
8 the cost reduction within the context of this plan to
9 get the advice and the help they need.

10 MR. MANN: Because I would say, like right
11 now, to myself and the other counselors on the team, we
12 see at least probably 50, 60 percent of the people that
13 say, hey, should I get an investment advisor outside of
14 the plan; especially those that are getting closer to
15 retirement, they want to go through their distribution
16 options.

17 So we absolutely are seeing it through the
18 team. So it could definitely be a useful tool for a
19 lot of people on the plan.

20 MR. McCANN: So how does the committee feel,
21 based on the conversation today, you know, their
22 interest in considering moving forward with this?

23 MR. KRAYESKI: This is David Kraveski again.
24 So I guess the question would be, what is - well, I
25 should - a few questions. One is, what's the cost to

1 the plan for this type of thing. Two, are there - I
2 don't know what the right word is - but incentives for
3 the counselors to drive business back to the plan in
4 any way, shape or form, or specific investment
5 vehicles? I'd like to kind of know if that's part of
6 the compensation structure or not.

7 And just I'd probably like to dive in a
8 little bit into this a little further, take a look -
9 play with the tool, if at all possible, just to kind of
10 see what it looks like. That would be my areas of
11 interest. Thanks.

12 MR. MOHAN: Yeah, I can answer those two
13 questions, Mike, if that's okay.

14 MR. McCANN: Sure, absolutely.

15 MR. MOHAN: Yeah, so absolutely no cost to
16 the plan sponsor for this. So this is just something
17 you turn on at the plan level and-

18 CHAIRMAN ADOMEIT: This is John Mohan
19 speaking. Go ahead.

20 MR. MOHAN: Yeah, thank you. All of those
21 capabilities, the increased planning, the ability to
22 provide fiduciary recommendations to participants,
23 those are all at absolutely no cost to the plan sponsor
24 or the plan participant. The only time there's a cost
25 incurred is if a plan participant says, yeah, I would

1 like to use the managed account service, and then they
2 would pay for that with the fee schedule that you see
3 on the screen directly from their account.

4 Secondly, the question around compensation
5 for the reps, for the counselors, there's no incentive
6 and there's no compensation tied to the utilization of
7 Empower products or services. So there is no
8 commissions or component that is incentivizing the reps
9 to use the managed account service.

10 MR. McCANN: Any other questions?

11 Peter, is this something for consideration to
12 maybe have the Board think about a vote on, or what do
13 you think is for best next steps?

14 CHAIRMAN ADOMEIT: Well, that's a good
15 question. There are a lot of complexities in this
16 particular issue here. We would obviously have to have
17 the people on board, and hopefully unanimous or close
18 to it, before we take a vote. But I don't know what
19 the members of the Commission are thinking right now as
20 to how we should proceed.

21 MR. PICARELLI: Well, it's critical today
22 that they understand, you know, what the product is,
23 the fees, the compensation structure, and the
24 difference. So I think that education today was truly
25 important. And I guess, you know, we could take it to

1 the next step where we, you know, learn a little more
2 about it, address - you know, do we have the majority
3 of everyone here? I noticed John Herrington is not on
4 here, and Tom. This is like the first meeting I don't
5 see Tom. I'm sure he has some thoughts about this too.
6 So-

7 MR. McCANN: Well, Frank, Brian Hill has his
8 hand up for a question.

9 MR. PICARELLI: I'm sorry.

10 MR. HILL: Yeah, more just a comment,
11 reaction to the Chair's comment. Again, Brian Hill
12 speaking. You know, obviously, the goal is to keep
13 people in plan, and if they're seeking this service in
14 some fashion and it's not available within plan, you
15 know, this is offering them something. You know, Dave
16 Krayeski mentioned just a little bit more time to kind
17 of look this over. I would like a little bit more time
18 to think about it.

19 Frank, I appreciated the commentary you had
20 on the comparison of the fees and that this may be a
21 little bit, you know, more competitive in the market
22 for advisory fees. But, you know, I would like to play
23 around with it, give some more thought to it before
24 officially weighing in, but I think I fully understand,
25 you know, what the goal is and what the structure is.

1 Thank you.

2 MR. PICARELLI: That's great.

3 CHAIRMAN ADOMEIT: Do you want to table it
4 then until the next meeting?

5 MR. HILL: I think that makes sense.

6 UNIDENTIFIED SPEAKER: Yeah.

7 MR. BAILEY: Yeah, Peter, Michael Bailey
8 here. Yeah, I'm in favor of tabling it. I do like the
9 options that are available for the folks if they do
10 want the managed, but they also have an option for, you
11 know, going their own choices as well. So I do like
12 the options of it, and it seems to be competitive with
13 the fees.

14 But I think we need to get, you know, the
15 other folks in here to talk about this in a little more
16 depth.

17 CHAIRMAN ADOMEIT: Okay.

18 MR. PICARELLI: That's a good decision.
19 Right.

20 MR. McCANN: All right.

21 CHAIRMAN ADOMEIT: So is there a motion on
22 the table, please?

23 MR. BAILEY: Bailey, so moved.

24 MR. HILL: Second, Hill.

25 CHAIRMAN ADOMEIT: Okay. All in favor, say

1 aye or raise your hand. Opposed, nay or raise your
2 hand. The ayes have it.

3 Okay, thank you very much for the
4 presentations.

5 MR. McCANN: Yeah, thank you very much.

6 CHAIRMAN ADOMEIT: Yeah.

7 MR. McCANN: Appreciate the great
8 conversation, and we'll bring it back up for the next
9 meeting and see what other questions there are.

10 CHAIRMAN ADOMEIT: Okay.

11 MR. McCANN: I think, Frank, you're up next
12 on the agenda. And I've got your presentation ready to
13 pull up, so I'll share my screen again.

14 MR. PICARELLI: Well, you guys heard a lot
15 this morning, so I'll have to try to keep mine at a
16 very high level. And it's Frank Picarelli from Segal.
17 This is the time where we review our performance of our
18 funds as of June 30. And, you know, as of June, we had
19 pretty good markets, but I just - if you could go to
20 Tab - page on the bottom. And I appreciate you driving
21 my show.

22 MR. McCANN: Sure.

23 MR. PICARELLI: Page 4, I think it is. There
24 you go. Hold that up for a minute. There you can see
25 where we are for the quarter. And growth, large

1 growth, continued to do well at 8.3 percent; on a year-
2 to-date basis, 20 percent. Value was slightly down-
3 2.17. And then small growth and small value down in
4 negative territory.

5 So I went back this morning to take a look
6 at, you know, where we are year-to-date through
7 September 6 with all the volatility that we had in
8 August and in September, our first week of September.
9 And historically, as we get into the fourth quarter,
10 you know, we're in for a choppy period, a lot of
11 volatility. We have a lot going on with inflation, the
12 interest rate environment, the global tensions that are
13 out there, and we've got an election coming on in the
14 fourth quarter.

15 So as of September - this is not on there -
16 the U.S. S&P 500 where, with all of that, we're up
17 about 14 percent, which is good. Growth and value are
18 running neck-and-neck, 14.6, and 12 percent for value.
19 Small caps, not as strong as large caps, but, you know,
20 that has a lot to do with the interest rate environment
21 that is a struggle with small companies. But they're
22 running about three percent.

23 In the emerging markets and international
24 markets through September 6th are about eight, seven
25 percent respectively. So for just the month of

1 September, the S&P is down a negative-4.2 percent.

2 So, this report, we look at everything as of
3 June. I'm just pointing out that when we look at the
4 fourth quarter, that's going to be a critical quarter
5 to see where we are. So far, you know, we've been
6 riding the volatilities, these 1,000-point swings up
7 and down, and then coming back. But there's a lot of
8 uncertainty and a lot of volatility that we're going to
9 see going forward.

10 The good news here is that the sectors -
11 well, you can see here that communication services was
12 up; communication industry, up 44 percent on a one-year
13 basis. The IT, which is so big in the growth space, on
14 a one-year basis, up 41 percent, 13 percent for the
15 quarter. Materials were down. Consumer
16 discretionary were kind of flat.

17 But those are all of the things that our
18 managers, our J.P. Morgan funds, our small cap funds,
19 et cetera, they all, you know, deviate plus or down
20 from the various sectors. And then they, lo and
21 behold, pick the best stocks within those sectors.

22 Moving on to the fixed income charts on Page
23 - I think that's - there you go - you can see here that
24 the U.S. interest rate on the aggregate was year-to-
25 date basically flat; on the one-year, up 2.63; and that

1 the high-yield was really the more risk spectrum of the
2 bond market, performed well at 10.44 percent.

3 So a lot of good reading, a lot of good
4 numbers in the report. In the interest of time, I'm
5 going to move on to the core report. And we have a
6 section here in terms of litigation and fees, and all
7 that is all related to the way clients move to a more
8 transparent fee arrangement. And I think we have that
9 pretty much covered. There's one fund that it may take
10 a little long for today to do, that we still get
11 revenue-sharing from, the J.P. Morgan fund, but, you
12 know, we have a solution around that, and I'll give you
13 more details in a subsequent meeting on that.

14 So, Michael, if you could go to Page 27, and
15 I'm just going to quickly hit on these numbers. This
16 is your 457 Plan, which is up to 4.3 million dollars.
17 You did have a negative cashflow. But the big thing is
18 that cashflow on the Stable Value Fund. As we all
19 know, we want to keep those assets in there. It was
20 imperative during this rising rate environment that we
21 basically were able to get a little more cashflow out
22 of our existing plan, and that's been a drain.

23 So what was positive, we had 28 million
24 dollars going in in transfers. That was a jump out on
25 me. But again, 35 million dollars in withdrawal offset

1 by 11 million dollars in contributions. So, there's a
2 good snapshot of where you are. That number under
3 miscellaneous represents excess payroll contributions
4 where people exceed their limits, and then it goes in
5 and it has to be adjusted and returned. So all that,
6 the good thing is that the money beginning and ending
7 period is all balancing out.

8 On Page 28 is your asset allocation, and the
9 theme has just been consistent. So, you know, a lot of
10 this has to do with the GoalMaker, but basically the
11 Stable Value Fund has 30 percent of the money, the
12 Vanguard Index Fund has 14 percent of the money; that
13 TIAA-CREF Large Cap Growth, which we did a lot of work
14 with this year, has 18 percent. So those are the big
15 funds with the majority of the assets. And then, you
16 know, you have about a five percent in your
17 International Funds. But everything, pretty
18 consistent, nothing new or shifts in terms of the
19 utilizations.

20 When you get to Page 33, and I'll touch on
21 this real quickly, is the expenses of your plan. And
22 we're hoping too, our friends at Empower, if we do put
23 the managed account in the plan and it's a good win/win
24 for everyone, that there would be an opportunity to
25 look at our fee that we've contracted of 2.85 and see

1 whether or not, you know, we could have some
2 adjustments there as a result of that.

3 But the one thing here that's always been on
4 my mind, had a lot of conversations, is that J.P.
5 Morgan fund is the only fund that basically has
6 revenue-sharing. By that, in that fee that the
7 participants pay, 75 basis points, that fund manager
8 gives us 10 basis points in revenue. So all of the
9 other funds have an explicit fee, so you're like a fee-
10 leveling plan; they all pay 2.85. However, the J.P.
11 Morgan fund has a 65-basis-point version at zero
12 revenue sharing.

13 But what happens here is that 10 basis points
14 that you get, or 84,000 dollars, to this plan in this
15 fund, they collect the 2.85 for the administration, and
16 then the rest, that difference, goes to your budget to
17 run the plan. That's my fee, auditor's fee, any kind
18 of external fees above and beyond that you fund for.
19 So there's an opportunity here to move that to 65 and
20 zero, and then basically, if we did do that, we had no
21 fee concession, that 2.85 would have to be up to 3.10.

22 So if we made that adjustment across the
23 board, and the projections that I provided John
24 Herrington a while back, your fees would have to be
25 3.10. So I was thinking ahead and laying out the table

1 that if you should do the managed account, maybe there
2 is an opportunity, Michael, to look at that, and we can
3 make recommendations to move in a more healthy
4 direction with respect to this and clear up this one
5 fund. So I just wanted to touch on that quickly today
6 to give you an idea what that issue is. Okay?

7 The rest of the funds are all good, your
8 403(b). If there's not any questions, I'll move on
9 real quickly. Your 403(b) Plan has 1.1 billion in
10 assets, and everything is pretty much the same. Your
11 401(a) Plan, which is on Page 41, has 2.1 billion in
12 assets. And your Tier IV Plan has grown through time,
13 and your Tier IV has 117.8 million dollars in assets.
14 So everything basically is pretty much on line.

15 So with that, I just want to quickly hit the
16 Stable Value and just let you know where we are with
17 our rates, because this is a very important fund, and
18 this is on Page 56. And at the end of the day, the
19 blended rate for the quarter is 2.92. You can see what
20 the separate accounts are for the various bond managers
21 was 2.8. So the blended funds are coming in at 2.92.
22 The Empower fund that we have our stable value is at
23 3.25. So the net crediting rates, you can see from the
24 separate accounts. The separate accounts are coming in
25 at 2.75. That's the two Voya funds and the J.P. Morgan

1 fund, and then the - so separate accounts, projecting
2 at 2.75 and the Prudential at 2.6.

3 So on the next page, here's a good chart to
4 show you the rate from July to September. So we're
5 going to be at 3.03, and Empower is giving us 3.25 out
6 of that. And then you can see, again, reiterated all
7 of the other funds. Our fund allocation is consistent
8 with our guidelines. I give you a whole analysis of
9 each of the funds, the underlying holding, securities,
10 et cetera, and everything is pretty much consistent.

11 On Page 61, I just want to point out that we
12 have the one fund, the bond fund, the Metropolitan West
13 Total Return Fund, our research in the process of doing
14 a detailed report on them. They recently had their CIO
15 resign; there is a succession plan. In addition to
16 that, there was a Wells notice on the way they were
17 doing some trades on some securities. And, you know,
18 the reports that I'm reading is that they basically
19 hired an independent auditor. They are following
20 industry best practices.

21 So it's a concern that we were looking at and
22 we were addressing. This just recently happened. I'm
23 expecting to get more detail. The Segal Company has
24 put it now on hold for, you know, new money or new
25 investments in that fund. So more to come with that.

1 And that just - that's good news to that. You know,
2 we're on top of that, and we have, you know, a research
3 team that looks into those details. So I will keep you
4 abreast of that as we move into the fourth quarter.

5 And then on pages - the next page starts on
6 Page 63. You can see where, when we roll up stable
7 value, over three years, we're right on line with the
8 stable value indicator. You know, we're averaging 2.4,
9 all those ins and outs. Over a five-year period, we
10 beat it 2.5 to 2.3.

11 The MetWest Fund, it's kind of like on the
12 borderline, but basically over five years, we come in
13 at 0.1. The index is at 0.2 and the peer groups at
14 0.1. So, you know, we're right on average, very good
15 seven-year return. Over the one-year side, you were at
16 2.9 and the other active managers were at 3.1.

17 So all in all, even the one fund that you
18 have on watchlist is the J.P. Morgan Fund, which is on
19 Page 65, and the reason why we have it on the watchlist
20 is because of the five-year number and the three where
21 it's below the index. So over three years, it's 4.3;
22 the index did 3.7; and the peer groups did 5.4. So we
23 got a rank of 63. And the same holds for the five-
24 year. But basically, on the one-year side, we're
25 coming back in line. And when you go back to Page 70,

1 is the best chart, and you look at the year-by-year
2 performance of the funds, you get one bad year, one or
3 two bad years over a ten-year period, that kind of
4 affects the numbers.

5 So when you look on Page 69, you can see in
6 the year '23, we were ranked 55; in '22, we did better
7 than the index; we hit the peer groups; a very good
8 year in '21. And then '20 is the year in which, you
9 know, we had a bad year where the fund came in at 0.4.
10 So once that rolls off, you can see that fund will
11 align. So we have a very strict policy, like a formula
12 approach, to putting our funds on watchlist where we
13 want it to beat its indices and peers all with that
14 three- and five-year period, and then, you know, when
15 you isolate it year-by-year. That's why I like those
16 charts at the end that provide that data.

17 So I really did this real fast. I knew you
18 had a lot thrown at you today. But overall, you know,
19 we got good results going into the fourth quarter, and
20 we'll see what happens with the 12/31 review.

21 All right, thank you. Any questions?

22 CHAIRMAN ADOMEIT: Okay. Anything further?

23 MR. PICARELLI: Thank you. Thank you for
24 your time today.

25 CHAIRMAN ADOMEIT: So I guess we're at

1 adjournment.

2 MR. BAILEY: Bailey, so moved.

3 CHAIRMAN ADOMEIT: Is there a second?

4 MR. HILL: Second, Hill.

5 CHAIRMAN ADOMEIT: All right. All in favor,
6 say aye or raise your hand. Opposed, nay or raise your
7 hand. It's unanimous; the ayes have it.

8 Thank you all very much for your reports.

9 UNIDENTIFIED SPEAKER: Thanks, everyone.

10 CHAIRMAN ADOMEIT: Much appreciated.

11 UNIDENTIFIED SPEAKER: Be well, all. Take
12 care.

13 UNIDENTIFIED SPEAKER: Thank you.

14 CHAIRMAN ADOMEIT: Bye, all.

15 MR. PICARELLI: Thank you.

16 UNIDENTIFIED SPEAKER: Thank you.

17 MR. PICARELLI: Enjoy the fourth quarter.

18 (Adjourned at 10:22 a.m.)
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I, Karin A. Empson, do hereby
certify that the preceding pages are an accurate
transcription of the Connecticut State Employees
Retirement Commission, Investment Subcommittee meeting
held electronically via Zoom, conducted at 9:02 a.m. on
September 9, 2024.

Karin A. Empson

Karin A. Empson

10/01/2024

Date