OFFICE OF THE STATE COMPTROLLER



State of Connecticut Unemployment Compensation Administration Services RFP Bidder Questions and Response

1. If you will send us a data feed, can we get a sample copy to make sure it's compatible? (Can the State provide a sample file layout?)

Response. We do not currently have an established data feed. If one is necessary, we will work with the selected bidder to develop this file with our system developers.

2. RFP references that vendor would have access to payroll data, but it's not clear whether that's via a data feed or just access to enter the system to pull verifications. Is there a feed? If so, would we have access to "time card" data so that we can convert your payroll cycle into the one requested by the entity seeking the verification?

Response. Our intent is to develop a feed. It is important note that, as noted in the RFP, hours worked data is not available within our system for approximately 17% of our employed population. The specific details, fields, and layout will be created with the selected bidder and our Core-CT developers.

3. Does this RFP include Private Verifications of Employment and Income (VOE/VOI)? Ie. employees looking for mortgages, car loans, etc?

Response. This is not a service that we are directly requesting as part of this process. This service would potentially benefit employees of our Executive Branch agencies, representing approximately 60% of all employees. Should a bidder wish to provide available services and the applicable fees as an added service we are open to reviewing.

4. For the 17% of employees not in CORE-CT, do you have access to that separate system? If so, what is the system?

Response. We do not.

5. Will the State consider additional services that could further enhance the value and success of the project, if at no additional cost?

Response. We are open to reviewing any service enhancement related to the administration of Unemployment Compensation.