

# Healthcare Update

March 10, 2025







- Public Comment
- Financials (Rae-Ellen)
- Premium Rates (Rae-Ellen)
- Partnership (Bernie)
- High-level utilization (Josh)
- Communications (Betsy)
- RFP update (Rae-Ellen)
  - Including supplemental benefits
- RFI update (Lara)





### **Public Comment**



### Financials

FY 2024-2025 Anticipated Year End						
Health Account Balances						
Budget Review 2.15.25						
Active Employee Healthcare Appropriation						
Projected Appropriation Balance:	\$	32,004,187.67				
Active Employee Healthcare FAD Accounts						
Projected Active Health FAD	\$	52,053,834.21				
Projected Active Rx FAD	\$	95,918.39				
Combined FAD Balances:	\$					
Retired Employee Healthcare Appropriation						
Projected Appropriation Balance:	\$	-37,525,723.20				
Retired Employee Healthcare OPEB FAD Accounts						
Projected Retiree Health	\$	177,801,463.28				
Projected Retiree Rx	\$	47,136,918.31				
Combined FAD Balances:	\$	224,938,381.60				





#### **Active**

Medical/Prescription

- •11.10% Medical
- •4.37% Prescription
- •9.94% Total Rate Increase

#### Retiree

Medical/Prescription

- •13.55% Medical
- •0.17% Prescription
- •10.80% Total Rate Increase

### Partnership



#### Partnership 2.0

As of 3/1/25 we have 169 groups enrolled totaling over 25,000 employees and just over 60,000 members. We have 2 groups joining for 4/1/25 and one confirmed for 5/1/25.

We will release final rates later today for Partnership 2.0 and will send an email to all existing groups with this information. Individual renewal letters will be sent within the next 2 weeks.

There is a strong interest for new groups joining the plan on 7/1/25. Our team continues to attend meetings and provide information to these potential groups.

#### Partnership 1.0

As of 3/1/25 we still have 5 groups remaining totaling approximately 2,500 employees and 3,500 members.

#### **Actives & Non-Medicare Retirees**

#### All Plans

#### **Utilization Dashboard**

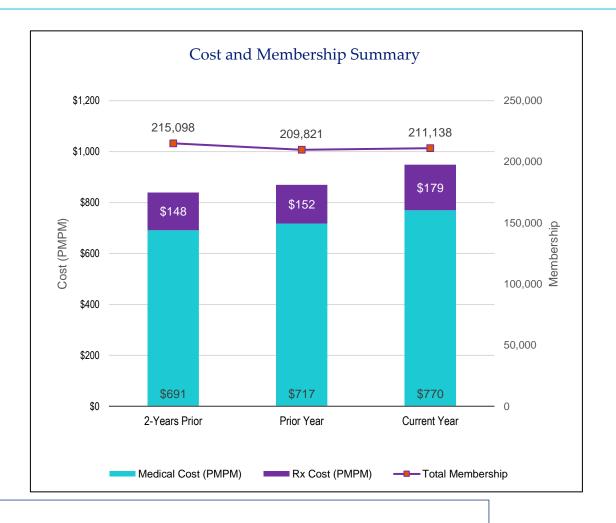
Current Period: Incurred Dec 2023 – Nov 2024 Prior Period: Incurred Dec 2022 – Nov 2023

#### Claims Summary<sup>1</sup>

	2			
	Total Cost (PMPM)	% of Total Cost	Current Trend	
Medical	\$769.88	81%	<b>→</b> 7.3%	
Inpatient Facility	\$154.86	16%	<b>9</b> .9%	
Outpatient Facility	\$302.26	32%	<b>→</b> 7.1%	
Professional Services	\$290.26	31%	<b>△</b> 6.5%	
Ancillary	\$22.50	2%	<b>4</b> .3%	
Pharmacy <sup>2</sup>	\$178.88	19%	<b>17.7%</b>	
Total Cost	\$948.77		<b>9.1%</b>	

#### **Drivers of Trend**

Service Category	Current PMPM	Prior PMPM	Change
Pharmacy - Specialty	\$57.12	\$40.10	<b>\$17.02</b>
Prescription Drugs - Brand	\$93.99	\$83.91	<b>\$10.08</b>
Inpatient - Medical	\$48.05	\$39.84	<b>\$8.21</b>
Outpatient - Pharmacy	\$58.05	\$51.28	<b>\$</b> 6.77
Outpatient - Surgery	\$95.10	\$89.43	<b>\$</b> 5.67



#### **Observations**

- PMPM medical costs have increased 7.3% Year-over-Year ("YoY") and accounted for 81% of total spend.
- PMPM Rx costs have increased 17.7% YoY and accounted for 19% of total spend.
- The second table above illustrates the top 5 drivers of trend. Pharmacy Specialty was the top driver of spend on a PMPM basis, increasing \$17.02 PMPM over last year.
  - 1 Reflects paid claims through January 2025. Claims for the current period have been completed using a factor of 0.95
  - 2 Pharmacy costs reflect PrudentRx savings through August 2024.



### Communications





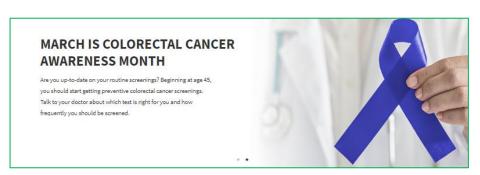
s Email Topic	Sent*/Group	Subscriber Audience	Open Rate	Total Clicks	CTOR
Wellbeing /Chronic	State – Feb 10	31,804	14%	2,504	10%
Condition HEP	State personal – Feb 11	57,994	44%	1,049	4%
Seminars	SPP – Feb 10	21,826	42%	2,493	11%
State Employee Credit	State – Feb 13	40,431	19%	4,882	15%
Union	State personal – Feb 14	57,992	46%	1,059	5%





#### Benefits Portal Sliders (March)





Open Rate = Unique Opens / Deliveries; Industry standard = 23.7%; CTOR = Unique Clicks / Unique Opens; Industry Standard = 13.4%; Emails were also sent to agency/group benefit contacts, call centers, Judicial and Higher Ed, HCCCC representatives' \*\*Facebook posts created and boosted (ads) to align with all-user topics each month; additional' marketing may include a slider featured on the QH benefits portal



### Retiree Health – Medicare RFP

2/27/25 Request for Proposal Request Released

3/4/25 Pre-Bid Conference Conducted

3/5/25 Written Questions Due

3/27/25 Proposal Submissions Due

#### Requested Products:

- Fully Insured Medicare Advantage with Prescription (MAPD)
- Fully Insured Medicare Advantage with Self-funded EGWP Prescription
- Fully Insured Medicare Supplement with Self-funded EGWP Prescription

### RFI Update



12/6/2024 – Request for Information for Digital Therapeutic behavioral health services, oncology/cancer treatment, and fertility services to members of its State Medical Plan and Partnership Medical Plan was released with the goal to obtain:

- Improved clinical outcomes
- Better access to care
- Increased member satisfaction
- Cost containment (hard dollar savings and prevention of unneeded spending)

1/09/2025 – RFI closed having;

- 6 respondents for behavioral health,
- 5 respondents for oncology/cancer treatment and
- 6 for fertility services

1/14/2025 - RFI committee convened and elected to release a Request for Proposal (RFP) for behavioral health services

2/11/2025 -- RFP for digital and in-person behavioral health services that include mental health, substance use disorder and overall well-being was released.

2/27/2025 – RFP closed having 4 respondents

3/11/2025 – RFP committee convenes to review responses received

3/17/2025 to 3/24/2025 – Interviews

3/28/2025 - Committee select and recommend any services to Comptroller

4/01/2025 – Begin negotiations and implementation

7/01/2025 – Contract effective date





### **Questions and Comments**





## Adjourn