



Health Care Update

December 12, 2022



- Financials (Rae-Ellen)
- Medicare Advantage (Rae-Ellen)
- Partnership (Bernie)
- Communications (Betsy)



FY 2022-2023 Year End Health Account Balances

Budget Review 11.15.22

Active Employee Healthcare Appropriation	
<i>Projected Appropriation Balance</i>	\$ 38,628,850.22

Active Employee Healthcare FAD Accounts	
<i>Projected Active Health FAD</i>	\$ -9,712,510.29
<i>Projected Active Rx FAD</i>	\$ 13,152,948.97
<i>Combined FAD Balances:</i>	\$ 3,440,438.68

Retired Employee Healthcare Appropriation	
<i>Projected Appropriation Balance</i>	\$ 106,588,833.90

Retired Employee Healthcare OPEB FAD Accounts	
<i>Projected Retiree Health</i>	\$ 176,219,302.93
<i>Projected Retiree Rx</i>	\$ 25,725,8302.67
<i>Combined FAD Balances:</i>	\$ 201,944,605.59



- Medicare Advantage: Update



Partnership 2.0

As of 12/1/22 we have 158 groups enrolled totaling just over 25,000 employees and over 58,000 members.

As of 12/1/22, we had 124 groups who have completed their 3-year contract commitment under Partnership and had the option of leaving the plan without an early termination penalty. Nine groups have decided to leave prior to 12/1/22 and one group left on 12/1/22.

We held two virtual Partnership Utilization & Program Overview meetings for current group contacts in November and those were well received.

Partnership 1.0

As of 12/1/22 we still have 5 groups remaining totaling approximately 2,400 employees and just under 3,400 members.



Communications Update

Presented by Betsy Nosal

Monthly All-User Email Impact (Oct-Nov)



Open Rate = Unique Opens / Deliveries; **Industry standard = 23.7%;**
CTOR = Unique Clicks / Unique Opens; **Industry Standard = 13.4%**

Email Topic	Sent*/Group	Open Rate	Avg. CTOR
POD/COE: General	State (10/25)	17%	13%
	SPP (10/25)	50%	3%
POD/COE: Colonoscopy	State (11/2)	17%	15%
	SPP (11/2)	42%	5%
POD/COE: Prenatal	State (11/17)	16%	6%
	SPP (11/17)	44%	3%
HEP Virtual Q & A Events (11/9 & 11/16) 161 attendees	State (11/1)	33%	7%
	SPP (11/1)	50%	10%
Chronic Care: Diabetes	State (11/28)	24%	21%
	SPP (11/29)	45%	11%
HEP Monthly Seminars	State (10/26 & 11/30)	17% (avg.)	8% (avg.)
	SPP (10/26 & 11/30)	45% (avg.)	2% (avg.)

Chronic Care: Diabetes
FREE programs and services
Your health plan offers many free resources, including virtual support to help you manage your diabetes.

Monthly Online Well-being Seminars
For employees and dependents

Providers of Distinction Incentive Checks

August -- (192 checks) - mailed 10/25
September -- (928 checks) - mailed 11/4
October -- (446 checks) - mailed 11/21
November -- (1,585 checks) - mailed 12/5

Providers of Distinction / Centers of Excellence
Get the best care available for common procedures

Get answers to your HEP compliance questions!
HEP Q&A Virtual Event
Wednesday, November 9 at 12pm
Wednesday, November 16 at 2pm

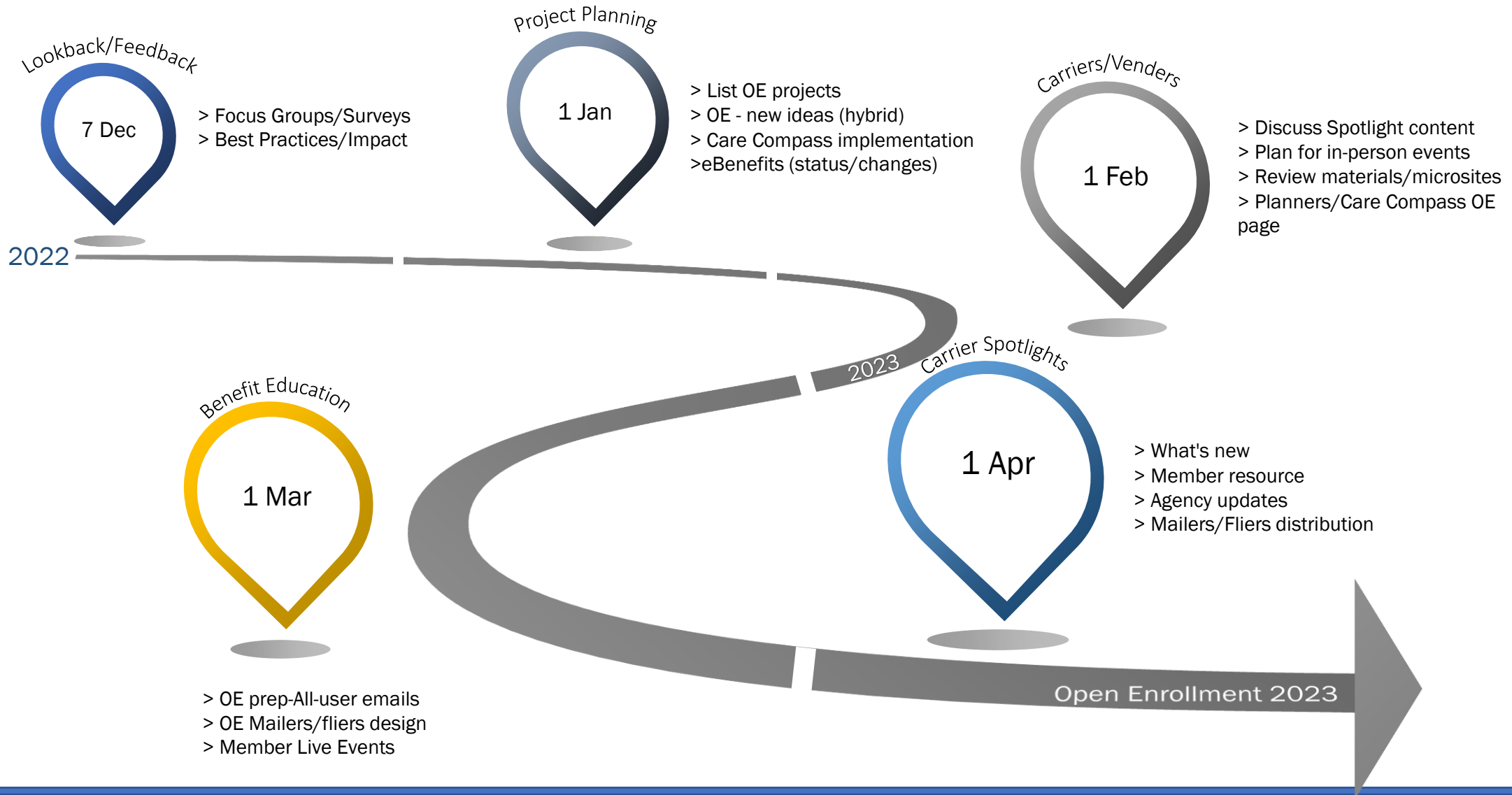
HEALTH ENHANCEMENT PROGRAM (HEP)
BY THE STATE OF CONNECTICUT AND CARE-MANAGEMENT SOLUTIONS - A WELLSFARGO AFFILIATE

HEP Colon Cancer Screening: Age 45+
Using a Provider of Distinction

find Prenatal Care
Using a Provider of Distinction

*Email also sent to agency/group benefit contacts, call centers, Judicial and Higher Ed, HCCCC reps

Next Items





Questions and Comments



Adjourn